

# BLACKMER GEAR PUMP

INSTALLATION OPERATION AND MAINTENANCE INSTRUCTIONS  
MODELS: M-SERIES

960703

**INSTRUCTIONS NO. 1904-a00**

Section  
Effective  
Replaces

1904  
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# Motivo™ M Series Sealed Internal Gear Pumps



Where Innovation Flows

*Blackmer*

1904-a00

Always read the most current version of this manual before performing any work on or around this pump. The most current version of this manual is freely available on the web at [www.blackmer.com](http://www.blackmer.com)

Blackmer pumps are specifically configured for your unique application conditions. Those application conditions and the details of the pump configuration were documented during the ordering process. Keep that information available in a safe place, as it may be needed when troubleshooting pump problems or when ordering spare parts or repairs.

Blackmer Gear Pumps are covered by one or more of the following patents: U.S. Patent Nos. 7549205, 7137793, 7183683, 8,608,465B2 Australian Patent No. AU2005233534B2; Korean Patent No. 10-2006-7023162; Mexican Patent No. PA/2006/011436, Russian Patent No. 2006138540(041952); China Patent No. ZL 201280031563.6; and other patents pending.

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**Cautions—Read First!**

-  **CAUTION:** Only personnel who are familiar with the operation and repair of mechanical products should perform the necessary maintenance. You must familiarize yourself with the entire contents of this manual prior to operating and/or performing any maintenance.
-  **CAUTION:** When selecting a M Series pump for an application, you must first ensure that the pump components are compatible with the process media.
-  **CAUTION:** Prior to startup, review and understand end-clearance adjustments. Following these guidelines will ensure proper end-clearance adjustment avoiding interference between the gears and head. Interference may cause heat generation and premature wear.
-  **CAUTION:** Do not operate this pump in excess of its rated capacity, pressure, speed and temperature.
-  **CAUTION:** Before any maintenance and repair is attempted, disconnect the drive.
-  **CAUTION:** Before any maintenance or repair is attempted, bleed all pressure from the pump through the suction or discharge lines.
-  **CAUTION:** Do not remove any pressure-containing components during pump operation.
-  **CAUTION:** All M Series pumps contain residual hydraulic oil from the factory production test. ISO 15 wt. mineral oil is used as the standard test fluid.
-  **CAUTION:** When pumping fluids at elevated temperatures, care should be taken to gradually increase temperature. Rapid temperature increase can damage internal components.
-  **CAUTION:** Ensure that the pump has cooled to a safe temperature, especially pumps equipped with a jacket, before any maintenance or repair is attempted.
-  **CAUTION:** When pumping fluids at elevated temperatures the piping may expand, resulting in excessive stress on the pump. This can cause pump failure. Care must be taken when considering pipe design to avoid damage from thermal expansion.
-  **CAUTION:** Do not run the pump dry. This can cause damage to internal components and generate heat, creating a hazardous condition for volatile fluids.
-  **CAUTION:** Prevention of static sparking – If static sparking occurs, fire or explosion could result. Pump, valves and containers must be grounded to a proper grounding point when handling flammable fluids and whenever discharge of static electricity is a hazard.
-  **CAUTION:** All inlet and discharge plumbing should be clean and free from foreign material prior to startup of pump.
-  **CAUTION:** Keep hands and fingers away from any pump opening while the pump is connected to the drive.
-  **CAUTION:** When connecting to an electric motor, follow all safety recommendations provided by the motor manufacturer.
-  **WARNING:** In any positive-displacement pump system, a reliable pressure-protection device must be used in the discharge piping to avoid a dangerous pressure increase, which could cause the pump or any component in the discharge piping to burst and can lead to serious injury. A pump-mounted integral relief valve is not intended to be used in this manner.
-  **WARNING:** During operation the pump surface temperature can exceed 140°F (60°C). Allow for proper cooling before any handling.
-  **CAUTION:** Never remove safety guards from shafts, couplings, V-belts or pulleys during operation. Doing so could result in injury.
-  **CAUTION:** When pumping high-temperature fluids, avoid contact with the pump. Serious injury could occur.
-  **CAUTION:** Do not wear loose or dangling clothing or jewelry near the equipment. These items could become caught in the equipment and cause injury.
-  **CAUTION:** Before any maintenance or repair is attempted, ensure that the pump has been thoroughly flushed of any hazardous fluids. Review the Material Safety Data Sheet (MSDS) applicable to the fluid for proper handling.

## Pump Designation System

### EXAMPLE:

**M1-4WWA/1.5NRL/B21VCASC/N/000**

M	JACKET	MODEL	EXTERNALS	INTERNALS	CLEARANCE	PORTS	ORIENTATION	BUSHINGS	SEAL TYPE / MATERIAL	SEAL FACES	RELIEF VALVE	JACKET OPTIONS	SPECIALTY CODE
	1	4	W	W	A	1.5N	RL	B	21V	CASC	N = NO RELIEF VALVE	N/A	000

### MATERIAL CODES

#### JACKETED

1 = NON-JACKETED

#### MODELS

4 = 4 in<sup>3</sup>/rev

#### MATERIAL (EXTERNAL)

W = CAST IRON

#### MATERIAL (INTERNALS)

W = CAST IRON

#### CLEARANCES (M1-4): IRON/STEEL ROTOR

A = [<540 cSt, <107°C (<225°F)]

#### ORIENTATION (when looking at the shaft)

RL = Right Port, Left Port

#### BUSHING

B = Bronze bushings

#### SEAL TYPE/MATERIAL

21V =Type 21 Mechanical Seal (FKM)

#### SEAL FACES

CASC = CARBON - SILICON CARBIDE

#### JACKETED OPTIONS

N/A = NOT APPLICABLE

#### RELIEF VALVE (M1-4):

CAST IRON /CARBON STEEL

N = NO RELIEF VALVE

## PUMP NOMINAL RATINGS

	Nominal Pump Rating	Max. Discharge Pressure	Max. Temperature
	CAST IRON		
Model	RPM	GPM (m <sup>3</sup> /h)	PSIG (bar)
M1-4	1,750	20 (4.54)	150 (10.3)
			Fahrenheit (Celsius)
			400° (205°)

(1) Maximum pressure listed reflects maximum differential pressure and maximum allowable working pressure.

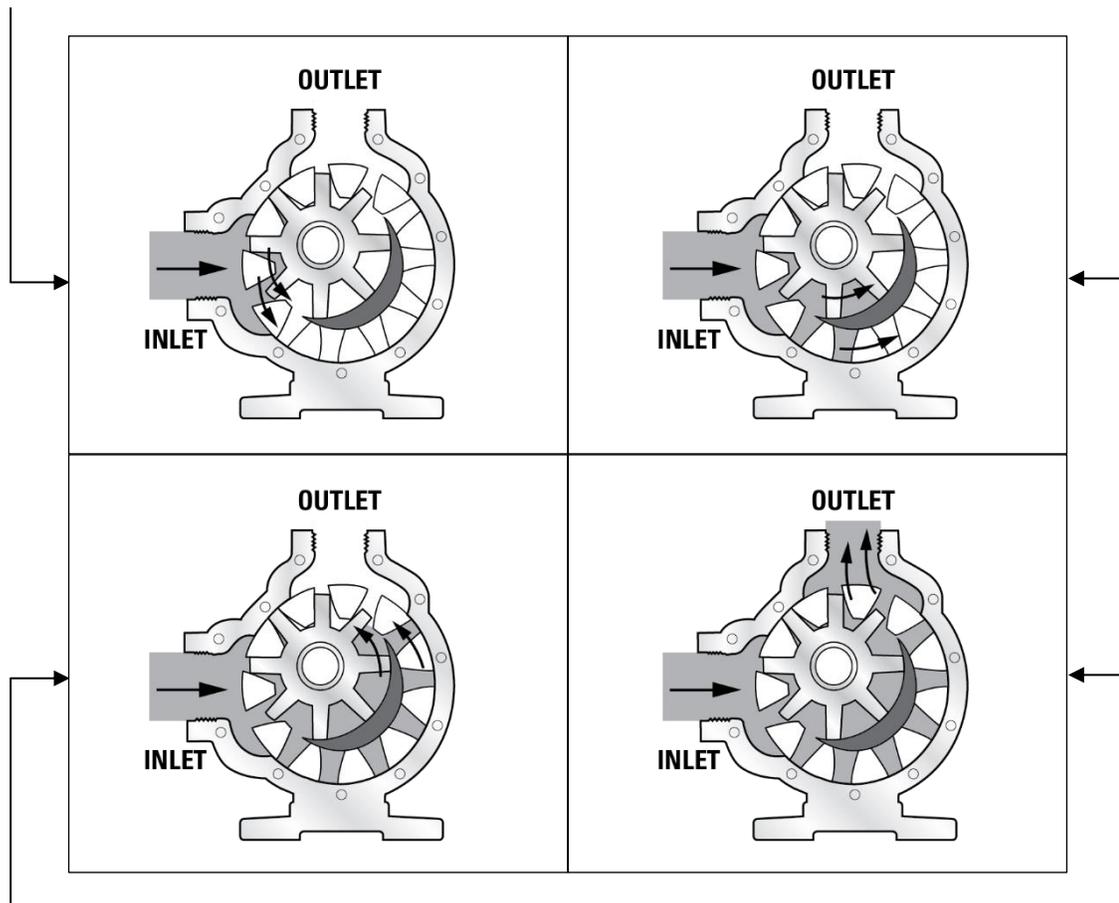
(2) Values listed in table are nominal and for reference only. To ensure proper pump selection, always refer to Blackmer Select.

## How It Works—Internal Gear Technology

The M SERIES GEAR PUMP is a rotating, positive displacement pump. These drawings show the flow pattern through the pump upon its initial rotation. It is assumed that the pump has no fluid in it prior to its initial rotation.

- 1** The shaded area indicates the liquid as it is drawn into the liquid inlet port of the pump. As the rotor turns, atmospheric pressure forces the liquid between the rotor teeth and idler teeth. The two arrows indicate the rotational direction of the pump.

- 2** As the rotor continues to turn, the liquid is forced through the crescent-shaped area of the wetted path. The crescent-shaped area divides the liquid and acts as a barrier between the inlet and discharge ports.



- 3** As the rotor continues to turn, the liquid is forced past the crescent-shaped area and moves toward the discharge port.

- 4** As the rotor completes one complete rotation, the rotor and idler teeth interlock, forcing the liquid through the discharge of the pump. The pump may take several rotations to completely prime depending on the conditions of the application.

## Suggested Installation and Operation

M Series gear pumps are designed to meet the performance requirements of even the most demanding pumping applications. They have been designed and manufactured to the highest standards to meet your pumping needs. Refer to the performance section of this manual for an in-depth analysis of the performance characteristics of your pump.

### INSTALLATION

Months of careful planning, study and selection efforts can result in unsatisfactory pump performance if installation details are left to chance.

Premature failure and long-term dissatisfaction can be avoided if reasonable care is exercised throughout the installation process.

### LOCATION

Noise, safety and other logistical factors usually dictate where equipment will be situated on the production floor. Multiple installations with conflicting requirements can result in congestion of utility areas, leaving few choices for additional pumps.

Within the framework of these and other existing conditions, every pump should be located in such a way that key factors are balanced against each other to maximum advantage.

### ACCESS

The location of the pumping unit should be accessible. If it's easy to reach the pump for maintenance, personnel will have an easier time carrying out routine inspections and adjustments. Should major repairs become necessary, ease of access can play a key role in speeding the repair process and reducing total downtime.

### FOUNDATION

#### BASEPLATES AND ANCHORS

The preferred mounting for a baseplate is on a concrete pad with grouting. No matter how robust the design, there is always some flexibility in the baseplate itself. If there is insufficient support under the baseplate, it can distort causing alignment difficulties and normal vibrations can be amplified to unacceptable levels through resonance in the pump support and/or piping. A properly grouted baseplate will resist distortion and will provide sufficient mass to dampen any vibration.

**NOTE:** When pumps and motors are assembled on a baseplate at the factory, a preliminary alignment is done to ensure that the pump and motor can be aligned at its installation. This alignment is not to be considered as a final alignment. The factory alignment can, and does, change during shipment and when the pumping unit is installed. Actually, several alignments are necessary, as will be described later.

Anchor (foundation) bolts are used to hold the baseplate to its support structure, whatever that may be. In the preferred case of mounting the pump unit on a concrete pad, the anchor bolts are set into the pad as indicated in the following illustration. When pouring the pad, it's helpful to have a wooden template attached to the foundation form to position the anchor bolts at their locations as indicated on the pump unit assembly drawing.

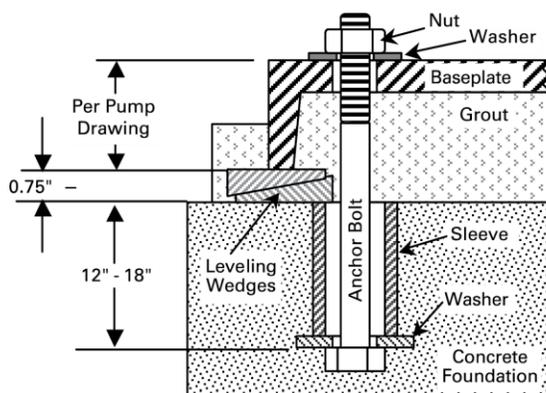


FIGURE A – TYPICAL ANCHOR BOLT (SLEEVE TYPE)

Anchor bolts are usually sized smaller than the anchor bolt hole size in the base. Calculate bolt length as indicated in Figure A on the left.

The ID of the sleeve should be two bolt sizes larger than the anchor bolt.

Allow approx.  $\frac{3}{4}$ " -  $1\frac{1}{2}$ " space between the bottom edge of the baseplate and the foundation for grouting.

A "Sleeve" type anchor bolt is shown here. Alternatively, a "hook" or "J" type anchor bolt may be used.

Pack the space between the anchor bolt and sleeve to prevent concrete and/or grout from entering this area.

## BASE INSTALLATION AND GROUTING

**NOTE:** Before the baseplate is installed, it is advisable to thoroughly clean the underside to enable the grouting to adhere to it. Do not use oil-based cleaners since grout will not bond to it.

Once the concrete pad has cured, the baseplate can be carefully lowered over the anchor bolts.

Place shims or tapered wedges under the baseplate at each of the anchor bolt positions to provide about 0.75" – 1.50" clearance between the base and the foundation. Adjust shims/wedges to level the baseplate. **Since there may be some flexibility in the baseplate, we must perform an initial alignment prior to grouting to ensure that a final alignment can be achieved. See section covering Alignment of Pump/Driver Shafts.** Potential problems here include bowing and/or twisting of the baseplate. If gross misalignment is observed, shims/wedges may have to be added under the mid-point of the base or the shims/wedges at the corners may have to be adjusted to eliminate any twist. If the driver feet are bolt-bound for horizontal alignment, it may be necessary to loosen the pump hold-down bolts and shift the pump and driver to attain horizontal alignment. When alignment has been achieved, lightly tighten the anchor bolts. The anchor bolts should not be fully tightened until the grout has set.

Grouting furnishes support for the pump unit baseplate providing rigidity, helping to dampen any vibration and serves to distribute the weight of the pump unit over the foundation. To be effective, grouting must completely fill all voids under the baseplate. For proper adhesion or bonding, all areas of the baseplate that will be in contact with the grout should be thoroughly cleaned. See note above. The grout must be non-shrinking. Follow the directions of the grout manufacturer for mixing. Proceed with grouting as follows:

**NOTE:** If the size of the equipment or the layout of the installation requires it, grouting can be done in two steps as long as the first step is allowed to cure completely before the second step is applied

1. Build a sturdy form on the foundation around the baseplate to contain the grout.
2. Soak the top of the concrete foundation pad thoroughly. Remove surface water before pouring.
3. Pour the grout through the hole(s) in the top and/or through the open ends of the channel steel baseplate, eliminating air bubbles by tapping, using a vibrator or pumping the grout into place. If necessary, drill vent holes into the top of the base to evacuate air.
4. Allow grout to set completely, usually a minimum of 48 hours.
5. Tighten foundation anchor bolts.
6. Recheck alignment to ensure that there have been no changes.
7. After the grout has dried thoroughly, apply an oil base paint to shield the grout from air and moisture.

## PIPING

Final determination of the pump site should not be made until the piping challenges of each possible location have been evaluated. The impact of current and future installations should be considered ahead of time to make sure that inadvertent restrictions are not created for any remaining sites.

The best choice possible will be a site involving the shortest and straightest hookup of suction and discharge piping. Unnecessary elbows, bends and fittings should be avoided. Pipe sizes should be selected to keep friction losses within practical limits.

All piping should be supported independently of the pump. In addition, the piping should be aligned to avoid placing stress on the pump fittings. To eliminate possible closing of the line when performing pump maintenance, a gate valve should be installed at the suction line.

M Series gear pumps are positive displacement pumps; as such, care must be used in protecting piping and components used in your system. A system relief valve should be installed to protect the piping and pump parts.

When placing the pump, choose a location as close to the product source as possible. Care should be taken in your supply line to avoid cavitation due to viscosity and suction lift. **NOTE:** Some liquids may become thicker with temperature changes. Please refer to your supplier of product being pumped for information on viscosity changes due to temperature. Avoid air pockets on suction side of pump when designing piping layout. This will also reduce the possibility of cavitation. The weight of the piping should not be supported or absorbed by the pump. Suction and discharge piping should be supported by pipe hangers or another suitable means.

M SERIES GEAR PUMPS ARE NOT SUITED FOR PUMPING DIRTY, SOLID-LADEN LIQUIDS. A strainer should be used on the suction side of the pump. The strainer should consist of an adequate size mesh screen as to not cause excessive friction loss. It is suggested that a maintenance program is created to assure that the inlet strainer remains free of obstructions and blockage.

## ALIGNMENT OF PUMP/DRIVER SHAFTS

### **WARNING!**

**NOTE:** Driver power must be locked out before beginning any alignment procedure. Failure to lock out driver power may result in serious physical injury.

**NOTE:** Proper alignment is the responsibility of the installer and user of the equipment.

**NOTE:** Check alignment if process temperature changes, piping changes and/or pump service is performed.

Pump and driver shafts need to be aligned for both parallel and angular alignment. If there is a misalignment of the shafts, it will place a mechanical load on the pump and driver shaft/bearing assemblies as well as the coupling. This will result in vibration, noise and premature failures. Furthermore, due to the tight internal clearances of the M-Series pump, misalignment can cause deflection of the rotor into the stationary case or head. This can cause premature wear that will increase clearances, lead to decreased pump performance and potentially lead to pump failure. This is particularly important for stainless steel pumps.

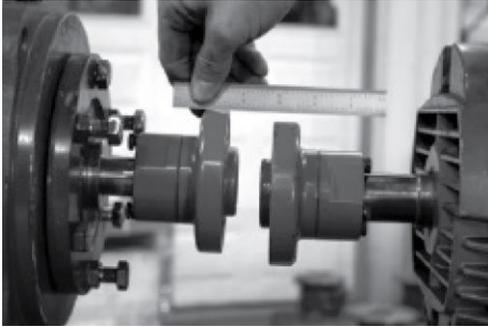


FIGURE B – PARALLEL MISALIGNMENT

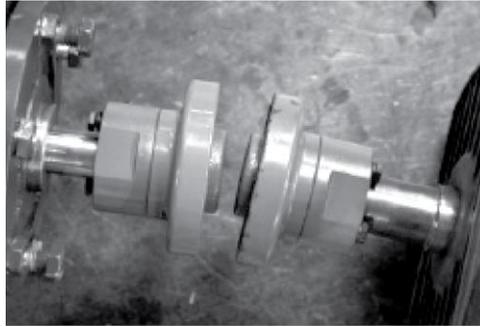


FIGURE C – ANGULAR MISALIGNMENT

To bring shafts into alignment, we first need to determine the amount and direction of both parallel and angular misalignments. We can then shim and reposition to correct.

It's preferable to shim **ONLY** under the driver feet since good contact between the pump foot and the base is necessary to resist any pump flange loading that might be imposed by the suction and/or discharge piping.

There are three methods commonly used to determine misalignment:

1. Straight edge and calipers or inside micrometer (least accurate)
2. Dial indicator (reasonably accurate)
3. Laser alignment equipment; see manufacturer's instructions for use

Since any misalignment will impose loads on the pump and driver shafts, the objective is to minimize any misalignment in order to protect the pump and driver and minimize any tendency for vibration. Suggested misalignment limits are:

MISALIGNMENT LIMITS		
PUMP FRAME GROUP	MAX. PARALLEL	MAX. ANGULAR
4	0.005"	0.005"

For optimum performance and Mean Time Between Pump Maintenance (MTBPM), use alignment limits half of those shown above.

**NOTE:** In any case, disregard the coupling manufacturer's published misalignment limits, as these will impose unacceptable loads on the pump and motor shafts and bearings.

Alignment must be done at several different times:

1. Prior to grouting baseplate during installation
2. After grouting baseplate and tightening anchor bolts
3. After attaching suction and discharge piping prior to initial operation
4. Hot alignment after equipment temperatures have stabilized
5. After pump maintenance bearing housing is removed

Since the M-Series pump is foot-mounted, its shaft centerline will rise when handling pumpage at elevated temperatures. Similarly, the motor shaft centerline will rise as it reaches its operating temperature. Therefore, we will often purposely misalign shafts vertically

during cold alignment to allow for thermal growth, thus bringing the shafts into alignment at operating temperature. This is shown in the “COLD SETTING OF PARALLEL VERTICAL ALIGNMENT” table.

The most simple alignment check is with a straight edge and calipers or inside micrometer. This method is the least accurate, but it will serve if a dial indicator or laser is not available.

#### ALIGNMENT WITH STRAIGHT EDGE AND MICROMETER

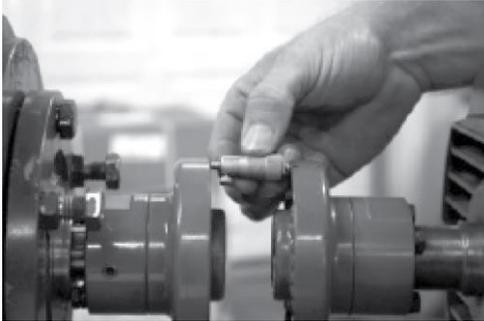


FIGURE D – ANGULAR ALIGNMENT

With coupling hubs stationary, use inside micrometer or calipers to measure the gap between the coupling hubs at 90° intervals. Adjust and/or shim equipment until the gap difference at all points around the hub(s) is less than the value shown in the “MISALIGNMENT LIMITS” table.

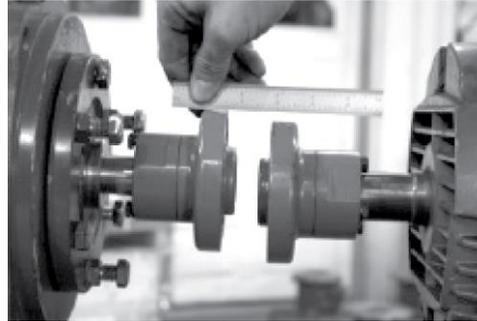


FIGURE E – PARALLEL MISALIGNMENT

With coupling hubs stationary, lay straight edge flat against rim of coupling hub to determine vertical and horizontal alignment offsets. Adjust and/or shim equipment until the straight edge lies flat against both hub rims, vertical and horizontal.

#### DIAL INDICATOR METHOD

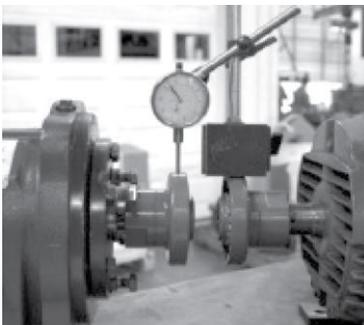


FIGURE F – DIAL INDICATOR SETUP

The dial indicator method is preferred for checking alignment.

1. Scribe or mark index lines on both coupling hubs to indicate where the dial indicator point rests.
2. Set dial indicator to zero.
3. Slowly turn BOTH coupling hubs so that the index lines match or the indicator point is always on the mark.
4. Observe dial reading to determine required adjustments.
5. Acceptable parallel and angular alignment occurs when the total indicator reading (TIR) for a complete turn does not exceed the values shown in the “MISALIGNMENT LIMITS” table.

#### LASER ALIGNMENT METHOD:

The laser alignment method is preferred for checking alignment.

Laser alignment is usually the most accurate method. Follow the laser alignment equipment manufacturer’s instructions for this method.

As previously mentioned, pump and motor shafts need to be in alignment while they are at their intended operating temperature. When the shafts are aligned “cold” (at ambient temperature), we will intentionally position the motor shaft up or down in vertical parallel alignment to allow for thermal growth. Then, when the alignment is checked “hot” (at stable operating temperature), the shafts should be confirmed to be in alignment. Use the values in the following table as starting point for cold alignment settings. The actual cold alignment setting will be determined after the hot alignment is performed.

## PORT ORIENTATION AND SHAFT ROTATION

COLD SETTING OF PARALLEL VERTICAL ALIGNMENT	
PUMPAGE TEMPERATURE	SET DRIVER SHAFT, INCHES
10°C (50°F)	0.002" LOW
66°C (150°F)	0.001" HIGH
121°C (250°F)	0.005" HIGH
177°C (350°F)	0.009" HIGH
232°C (450°F)	0.013" HIGH
288°C (550°F)	0.017" HIGH
343°C (650°F)	0.021" HIGH

M Series pumps can be operated in either a clockwise or counterclockwise rotation. The shaft rotation determines which port is suction or discharge.

### PRESSURE RELIEF VALVES

- M Series pumps are positive displacement pumps, which means the system must have provisions for pressure relief protection, such as a relief valve mounted directly on the pump or inline with the system. Alternatively, the system can be installed with a torque-limiting device or a rupture disk.
- If the system requires the pump to operate in both directions, pressure relief protection is required on both sides of pump.
- Pressure relief valves are not intended to control pump flow or regulate discharge pressure.

### START UP

- Check to ensure that the pressure/vacuum gauges are installed on inlet and discharge side of the pump.
- Check to ensure that installation and piping are correctly fastened and supported.
- Check to ensure that the pump and driver are properly aligned. Refer to "Alignment" section.
- Verify that the motor is wired correctly. Check to ensure that the thermal overload relays are properly sized and set for operation.
- With motor/driver locked out, check that the pump rotates by hand.
- Jog motor to validate correct rotation.
- Check to ensure that the coupling guard and all other safety-related devices and instrumentation are in place and in working order.
- Check to ensure that the pressure relief valve is installed correctly.
- Lubricate any grease fittings and/or bearings.
- Open suction, discharge and any auxiliary valves, such as in-line PRV loops, to ensure proper flow into and out of pump.
- Prime pumping chamber and seal chamber, if possible.
- If pump handles pumpage at temperature greater than 93°C (200°F), the pump should be gradually warmed until its temperature is within 38°C (100°F) of intended operating temperature.
- Start pump. If flow is not achieved in 30 seconds shut-off immediately. "Dry" running a pump for extended periods of time will damage the pump. If fluid does not start to flow in 30 seconds, revisit the previous steps. If every step has been followed, manually fill the pump with the process fluid or a lubricating fluid compatible with the process and restart the pump. If no fluid is flowing within 30 seconds shut the pump down and proceed to troubleshooting section of this document.
- One pump is operational, listen for any untoward noise, check for any significant vibration or indications of binding. If any of these are observed, the pump should be stopped immediately and a thorough check of the installation should be made to determine the cause. Correct any fault(s) prior to re-starting the pump.
- Check the shaft seal. If pump has mechanical seal(s), there should be no visible leakage. If pump has packing, there should be a steady leakage stream. Packing leakage should be reduced gradually by tightening the gland nuts ¼-turn at a time until a leakage rate of 40-60 drops per minute is achieved. This may take several hours and several adjustments, but it is required to ensure adequate packing and shaft life.

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**Maintenance****GENERAL MAINTENANCE**

**CLEANING:** M Series pumps must be maintained and kept as clean as possible. This will allow for quick inspection, adjustment and repair work.

**LUBRICATION:** M Series pumps are equipped with lubed for life bearings that normally don't require grease maintenance.

**STORAGE:** If a pump is to be stored for more than six (6) months, the pump must be drained prior to storing. A light coat of light oil should be applied to all internal pump parts to prevent corrosion. Operators should also lubricate the fittings and apply grease to the pump shaft, while periodically rotating the pump shaft by hand one (1) complete revolution every 30 days to circulate the oil. Be sure to inspect the fastener torque before putting the pump in service after being stored.

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**Troubleshooting****PUMP RUNS, BUT LITTLE PRODUCT FLOWS**

- Pump speed is too slow.
- Suction piping strainer is too small or obstructed.
- Suction pipe or port is not immersed deep enough within the liquid.
- Piping is improperly installed, permitting air pockets to form in the pump.
- Increased clearances or wear in the pump can cause the pump to deliver an insufficient supply of liquid.
- Air leaks in the suction line.
- Suction losses are too great. The suction lift is too great or the suction line is too small or too long. This can be detected by installing a vacuum gauge directly at the pump suction. The maximum vacuum at the pump suction should never exceed 381 mm-Hg (15 in-Hg). Vaporization caused by higher vacuums will generally result in a reduction of capacity.
- Improper orientation of the head.

**PUMP RUNS BUT NO PRODUCT FLOWS**

- Leaks in suction line or port passage. These can be detected by submerging the pressure line from the discharge side of the pump.
- Direction of shaft rotation is incorrect.
- Relief valve setting is too low. Liquid is discharging through the by-pass port.
- The net-positive suction head available (NPSHa) is lower than required for the vapor pressure of the liquid pumped. Recalculate the NPSHa and redesign piping, if necessary.
- Improper orientation of the head.

**PUMP OPERATION IS ERRATIC OR INCONSISTENT**

- Inconsistent suction conditions.
- Leaking suction lines.
- Pump cavitation due to air or vapor in liquid.

**PUMP IS EXCESSIVELY NOISY**

- The shaft is worn or bent, causing pump vibration.
- There is an air leak on suction line.
- Cavitation in the pump is occurring.
- The coupling is too close to the pump.
- The coupling is misaligned.

**PUMP IS LEAKING**

- Retighten all fasteners.

**CAUTION:** When pumping hazardous liquids, a mechanically sealed gear pump is suggested to minimize any potential source of leakage that could result in a hazardous condition.

**PUMP IS DRAWING TOO MUCH POWER**

- The pressure is too high.
- Drive shaft and pump are misaligned.
- Pump shaft is bent.
- Pumped liquid has a higher viscosity than originally accounted for.
- Suction or discharge lines are obstructed or restricted.
- Insufficient horsepower.
- Insufficient end clearance, therefore pump is binding.



**Warranty**

Each and every product manufactured by Blackmer® is built to meet the highest standards of quality. Every pump is functionally tested to insure integrity of operation.

Blackmer warrants that internal gear pumps, accessories and parts manufactured or supplied by it to be free from defects in material and workmanship for a period of five (5) years from date of installation or six (6) years from date of manufacture, whichever comes first. Failure due to normal wear, misapplication, or abuse is, of course, excluded from this warranty.

Since the use of Blackmer equipment is beyond our control, we cannot guarantee the suitability of any pump or part for a particular application and Blackmer shall not be liable for any consequential damage or expense arising from the use or misuse of its products on any application. Responsibility is limited solely to replacement or repair of defective Blackmer products.

All decisions as to the cause of failure are the sole determination of Blackmer.

Prior approval must be obtained from Blackmer for return of any items for warranty consideration and must be accompanied by the appropriate MSDS for the product(s) involved. A Return Goods Tag, obtained from an authorized Blackmer distributor, must be included with the items which must be shipped freight prepaid.

The foregoing warranty is exclusive and in lieu of all other warranties expressed or implied (whether written or oral) including all implied warranties of merchantability and fitness for any particular purpose. No distributor or other person is authorized to assume any liability or obligation for Blackmer other than expressly provided herein.

**PLEASE PRINT OR TYPE AND SEND TO BLACKMER**

<b>PUMP INFORMATION</b>				
Item # _____		Serial # _____		
Company Where Purchased _____				
<b>YOUR INFORMATION</b>				
Company Name _____				
Industry _____				
Name _____		Title _____		
Street Address _____				
City _____		State _____	Postal Code _____	Country _____
Telephone _____	Fax _____	Email _____		Web Address _____
Number of pumps in facility? _____		Number of Blackmer pumps? _____		
Types of pumps in facility (check all that apply):		<input type="checkbox"/> Diaphragm	<input type="checkbox"/> Centrifugal	<input type="checkbox"/> Gear
		<input type="checkbox"/> Submersible	<input type="checkbox"/> Lobe	
		<input type="checkbox"/> Other _____		
Media being pumped? _____				
How did you hear of Blackmer?		<input type="checkbox"/> Trade Journal	<input type="checkbox"/> Trade Show	<input type="checkbox"/> Internet/Email
		<input type="checkbox"/> Distributor		
		<input type="checkbox"/> Other _____		

**ONCE COMPLETE, SEND TO GR-CustomerSupport@PSGDover.com**

PSG Grand Rapids  
1809 Century Avenue SW  
Grand Rapids, MI 49503 USA  
P: +1 (616) 241-1611 • F: +1 (616) 241-3752  
[info@blackmer.com](mailto:info@blackmer.com)  
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Where Innovation Flows

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